

Directorates	Vision & strategies set	Senior Restructure	Co-location	Service Staff restructure	New/Single IT Systems	Optimised Processes	Comments (in progress)
People Services							
Adults Social Care	Yes	Yes	Yes	Yes	In progress	In progress	New social care system procurement commencing. New on-line financial assessmet tool and Rostering system live for Mar 23. * 3 small services AMHPs, PBSS & Sensory and still to disaggregate when safe
Hospital & Prevention	Yes	Yes	Yes	Yes	Yes	In progress	ICAN reduced Admissions and escalations and working to improve discharge flow. New dashboards in place. New case management system needed
Health & Care Integration	Yes	Yes	Yes	Yes	In progress	In progress	Integrated community teams, shared telehealth hub and new shared intermediate care centres. 2 LAP pioneer areas live
Public Health & Wellbeing	Yes	Yes	Yes	Yes	N/A	In progress	PH framework launched to determine eveidence based investments
Childrens Trust	Yes	Yes	Yes	Yes	In progress	In progress	New Case Management System procurement started. Valuing Care transformation initiative to review high cost placement processes
Education & SEND	Yes	Yes	Yes	Yes	In progress	In progress	Send Straetgy launched with plan to expand provision by 300 places.
Community and Opportunities							
Housing	Yes	Yes	Hub & spoke model	In progress	In progress	In progress	new housing system progressing to support common process and service restructure
Community services	Yes	Yes	Yes	Yes	N/A	Yes	
Libraries	Yes	Yes	Yes	Yes	Yes	In progress	disaggregation paused for central services
Leisure	In progress	Yes	Yes	Yes	N/A	N/A	
Economic Development	In progress	In progress	Yes	In progress	N/A	In progress	Economic development plan published - restructure progressing ED & Regen
Regeneration	In progress	In progress	Yes	Yes	N/A	In progress	As above
Visitor Economy	In progress	In progress	Yes	Yes	N/A	In progress	Work on sporting excellence progressing. Awaiting government publication on Destination Management Organisations
Place services							
Highways	Yes	Yes	Yes	Yes	N/A	In progress	New contract commenced September 22
Transport	Ready for publication	Yes	Yes	Yes	In progress	In progress	New Homes to school system live Jan 23. Rural transport and home to school transport reviews progressing and plans/policies to be published fo consultation
Waste Services	Ready for publication	Yes	Yes	Yes	N/A	In progress	New Waste strategy and consultation to be launched as contracts ending
Planning and Development	In progress	Yes	Yes	In progress	In progress	In progress	Planning peer review completed, improvement programme progressing, service co-located and new single planning system live for Dec 22
Assets	Ready for publication	Yes	Yes	Yes	In progress	In progress	New single asset system in place and being populated. Processes part of policy review
Facilities	Ready for publication	Yes	Yes	Yes	Yes	Yes	
Regulatory Services	Yes	Yes	Yes	Yes	In progress	In progress	
Corporate Services							
Customer Services	Yes	Yes	Hub & spoke model	Yes	In progress	In progress	New single telephony system due to go live Mar23 and new single CRM project progressing. Looking to deepen the front door offer across services
DTI (Digital technology & innovation)	Yes	Yes	Hub & spoke model	Yes	In progress	In progress	Disaggregation Due dilignece in hand, contract optimisation progressing. BCP & Cyber process work progressing
Legal	In progress	In progress	Yes	Yes	In progress	In progress	Progressing bringing Legal in house, new system and recruitment to new structure
Democratic	Yes	Yes	Yes	In progress	Yes	Yes	Dem services and elctions service restructure progressing

Registration Services	Yes	Yes	Yes	Yes	Yes	Yes	new Ceremony system Live Autumn 22
HR & OD	Yes	Yes	Yes	Yes	Yes	Yes	New recruitment system in place. New single Corp services help desk in place.
Learning and Development	Yes	Yes	Yes	Yes	In progress	In progress	Disaggregation progressing. Dedicated WNC system being implemented
Chief Executive Services							
Executive Support	Yes	Yes	Yes	Yes	N/A	Yes	
Communications	Yes	Yes	Yes	Yes	Yes	Yes	
Business Intelligence	Yes	Yes	Yes	In progress	Yes	In progress	Working to split final functions and create dedicated WNC team & tools from April 23
Sustainability Team	Yes	Yes	Yes	Yes	Yes	N/A	
Finance and Resources							
Revenues and Benefits	Yes	Yes	Hub & spoke model	Yes	In progress	In progress	Three different operating models brought into one single in-house team and savings delivered. New System procurement started. Processes improved with improved performance
Finance	Yes	Yes	Yes	Yes	In progress	Yes	New Income Management system live for Sep23
Internal Audit and Risk Management	Yes	Yes	Yes	Yes	Yes	Yes	Shared service team brought in house from 1 April 2022.
Procurement	Yes	Yes	Yes	Yes	Yes	Yes	New social value policy & portal in place
Pensions	Yes	N/A	Yes	N/A	Yes	Yes	Lead service